# Delaware County VOIP RFP

11 Locations Phones shown on this diagram will be **Final locations/ Counts** once New Jail is built Some Phones will originate in other buildings before New Jail is Built, see Extension Sheet

Questionnaire	County Building 100 W. Main St. Muncie Indiana 47305	Justice Center Original location 100 W Washington Muncie Indiana 47305	New Jail Construction- November of 2020 1301 East Riggin Road Muncie Indiana 47303	Casa / Juvenile Prob 3700 W. Kilgore Muncie Indiana 47304	EMA /911 210 S Jefferson Street Muncie In 47305	Ems 401 Jackson Street Muncie Indiana 47305	Health Department 125 Mulberry St. Muncie In 47305	Highway & Engineering 7700 E. Jackson Street Muncie Indiana 47302	Ems 2 8901 W.Smith SR32 Yorktown Indiana	Ems 3 4501 E. 12 Street Muncie Indiana	DCCC original location 225 N. High Street	Totals 11 Bldgs Misc.
	Notes:	Notes:	Notes:	Notes:	Notes:	Notes:	Notes:	Notes:	Notes:	Notes:	Notes:	Notes:
Final Number of Phones for Building	Some Phones/Trunks as Shown on extension plan ( Phone ICM 1,2) 133 will originate here until new Jail is built, then phones will move to Jail. See Extension sheet for Extensions involved	Phones /Trunks as Shown on extension plan ( Phone ICM 1,2) 0 will originate here until new Jail is built, then phones will move to Jail. See Extension sheet for Extensions involved	Phones from Other Buildings will move here once complete in Nov 2020 Plus DCCC Added one extra phone in this count	13	4 phones for the 911 Center , 3 for EMA and Adding 9 extra 16 phones not installed but configured for EOC Emergency management	4	15	12	2	2	Phones / Trunks as Shown on extension plan ( Phone ICM 1,2) will originate here 0 until new Jail is built, then phones will move to Jail. See Extension sheet for Extensions involved	Add 10 Spare Phones, plus 1 Spare 375 Operator Add On Module for total phone count
Number of Voice DID's and Talk Paths ( simultaneous) minimum ( totals include adds in #11 notes)	54 Original 23 talk Paths / Treasurer adds 1/Adding 30 Talk Paths to Bring into 3/1 Telcom ratio	0	( 16 original - Prosecutor adds 3 / IVD adds 1 / Adult Prob adds 17) Adding 15 Talk Paths to Bring into 3/1 Telecom Ratio	7	9 Original 4 EMA added 5	Original 6 1 EMS added 5	16	2	2	2	0	150
Total Number of Electronic Faxes for existing fax numbers / Total Includes adds in # 12 Notes	16 Original 15/ DCRWW add 1	0	( 17 original - 49 Prosecutor adds 28/ IVD add 4)	3	Original 2 EMA added	Original 2 1 EMS ADDED 1	1	2	0	0	0	76
Number of Departments for this building	20	0	17	3	2	1	1	2	1	1	1	49
1.) Number of Buttons for current Phones	20	20	20	20	20	20	20	20	20	20	20	
2.) Number of buttons on the new phones?	16 total ( can be scrolling	16 total ( can be scrolling	16 total ( can DCCC needs 2-30 be scrolling button phones with	16 total ( can be scrolling	16 total ( can be scrolling	16 total ( can be scrolling	16 total ( can be scrolling	16 total ( can be scrolling	16 total ( can be scrolling	16 total ( can be scrolling	16 total ( can be scrolling	
3.) Transfer Call Buttons on first Page of Buttons	pages ) Yes	pages ) Yes	pages ) side cars Yes	pages ) Yes	pages ) Yes	pages ) Yes	pages ) Yes	pages ) Yes	pages ) Yes	pages ) Yes	pages ) Yes	
3a.) Current Model of Phones	DKT-3220-DS	DKT-3220-DS	DKT-3220-DS	/CASA has Comdial 8024S/DKT- 2230 DS	DKT-3220-DS	DKT-3220-DS	DKT-3220-DS	DKT-3220-DS	DKT-3220-DS	DKT-3220-DS	DKT-3220-DS	
4.) When phones ring do they ring to a single person? -OR-	Yes	Yes	Yes	3220-DS Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
<ul><li>5.) Do they ring to a group of people? - OR-</li><li>6.) Auto Attendant Needed</li></ul>	Group Yes AA	Group Yes AA	Group Yes AA	Group Yes AA	Group Yes AA	Group Yes AA	Group Yes AA	Group Yes AA	Group Yes AA	Group Yes AA	Group Yes AA	
7.) Does any department have more calls than they have personnel to answer and that cal need to hold in a que to wait for available person?	lls Yes Que	Yes Que	Yes Que	No Que	No Que	No Que	Yes Que	Yes Que	Yes Que	Yes Que	Yes Que	
<ul><li>8.) Which Other special features are needed.</li><li>9.) Paging thru your phone Speaker or overhead Speaker?</li></ul>	Conf Phone Speaker	Conf Phone Speaker	Conf Phone Speaker	Conf Phone Speaker	Conf Phone Speaker	Conf Phone Speaker	Conf Phone Speaker	Conf Phone Speaker	Conf Phone Speaker	Conf Phone Speaker	Conf Phone Speaker	
10.) On top of a Hard Phone( regular Phone) Would your department benefit from	Auditor		Prosecutor 15/Adult	10 Casa/8 Juv						·		
	21 18/Treasurer	0	61 Prob 17/Sheriff	20 Prob/2 EMS	2	0	15	0	0	0	0	119
a.) Softphone on a computer	2/Planning 1 Auditor		25/Court Admin4 Prosecutor 15/Adult	EMA 10 Casa/8 Juv								
b.) Mobile Phone application	21 18/Treasurer 2/Planning 1	0	61 Prob 17/Sheriff 25/Court Admin4	20 Prob/2 EMS EMA	0	0	15	0	0	0	0	117
11.) Does any department want <b>additional</b> DID numbers on top of existing lines (totals w be added to Horizontal Row 10 above)	vill 1 Treasurer add 1	0	21 Prosecutor add 3/Adult Prob add 17/ IVD add 1	0	5 EMA added 5	5 EMS added 5	0	0	0	0	0	These totals are already 32 added in Horiz Row
12.) Want-additional-EFAX /Each phone (electronic fax sent from desktop and received in your email)? (totals will be added to Horizontal Row 11)	1 DCRWW add 1	0	(17 original - 32 Prosecutor adds 28/ IVD add 4)	Casa Needs 1 1 ATA for Copier Fax	1 EMA-added 1	EMS- 1 added 1	0	0	0	0	0	These totals are already 1 ATA Fax 36 added in Device For Horiz Row CASA
13.) Wall mount phone(s) in each department?	0	0	1 Wall Mt/JD Office	0	0	4	0	0	0	0	0	11 5
14.) Does your current system control doors to unlock by the phone dialpad or do you have an external speaker to talk to someone outside your building trying to gain access?	wants to add											
15.) Do you have any phones serving the public? If so do you have any special	Door Strike no	no	no no	no no	Yes integrate no	Yes integrate no	no no	no no	no no	no no	no no	
16.) Do you have any phones set for ADA (American Disabilities Act) height?	no	no	no	no	no	no	no	no	no	no	no	
<ul><li>17.) Do you need international calling if so which departments phones use that feature?</li><li>18.) How many Toll Free (800) numbers does each department have?</li></ul>	no none	no none	no none	no none	no none	no none	no none	no none	no none	no none	no none	
	Sherriff to All	Sherriff to All	Sherriff to All	Sherriff to All	Sherriff to All	Sherriff to All	Sherriff to All	Sherriff to All	Sherriff to All	Sherriff to All	Sherriff to All	
	Call Page All Buildings in	Call Page All Buildings in	Call Page All Buildings in	Call Page All Buildings in	Call Page All Buildings in	Call Page All Buildings in	Call Page All Buildings in	Call Page All Buildings in	Call Page All Buildings in	Call Page All Buildings in	Call Page All Buildings in	
	emergencies /-	emergencies	emergencies /	emergencies	emergencies	emergencies	emergencies /	emergencies	emergencies	emergencies	emergencies	
	Treasure needs Dect		Prosecutor Needs Side Car				Also Health Dept need 3					
19.) Special requirements	Wireless for		for				wireless					
	system/ - Planning and		Receptionist/D CCC needs 2				headsets					
	Engineering		side cars									
	each need a Polycom Conf											



# Note from Sheets (Phone ICM 1) and (Phone ICM 2) the following phones will move once new Jail is built

## From County Building to New Jail

Adult Prb. Family Support Prosecutor Title IVD

### From Justice Building to New Jail

Maint Building Security IT Court Admin Circuit 1 Circuit 2 Circuit 3 Circuit 4 Circuit 5 Master Commissioner Clerk Filing Office Public Defender Sheriff Investigation

Sheriff Investigation

Sheriff records

### From Justice Building to County Bldg

Fairgrounds