

**Delaware County VOIP RFP**

11 Locations Phones shown on this diagram will be Final Locations/ Counts once New Jail is built. Some Phones will originate in other buildings before New Jail is Built, see Extension Sheet

Questionnaire	County Building 100 W. Main St, Muncie Indiana 47305	Justice Center Original Location 700 W. Harrison St Muncie Indiana 47305	New Jail Construction- November of 2020 330 East Eagle Road Muncie Indiana 47305	Casa / Juvenile Prob 3700 W. 43rd St Muncie Indiana 47304	EMA/911 205 S. Phoenix Street Muncie IN 47305	EMS 801 Jackson Street Muncie Indiana 47305	Health Department 123 Main St. Muncie IN 47305	Highway & Engineering 7700 E. Jackson Street Muncie Indiana 47302	EMS 2 890 W. Smith St 311 Yorktown Indiana	EMS 3 800 E. 13 Street Muncie Indiana	DCCC original location 220 N. High Street	Totals	11 Bldgs etc.
Notes:	Some Phones/Tunks as shown on extension plan (Phone ICM 1,2) will originate here until new jail is built, then phones will move to jail. See Extension sheet for Extension involved	Notes:	Notes:	Notes:	Notes:	Notes:	Notes:	Notes:	Notes:	Notes:	Notes:	Notes:	Notes:
Final Number of Phones for Building	133	0	178	13	15	4	15	12	2	2	0	375	15
Number of voice 00's and Talk Paths (minimum) (totals include adds in #11 notes)	54	0	52	7	9	6	16	3	3	3	0	150	150
Total Number of Electronic Fees for existing tax numbers / Total includes adds in # 12 Notes	16	0	49	3	3	2	1	2	0	0	0	76	76
Number of Departments for this building	20	0	37	3	2	1	1	2	1	1	1	49	49
1) Number of Buttons for current Phones	20	0	30	20	20	20	20	20	20	20	20	20	20
2) Number of buttons on the new phones?	16 total (can be scrolling pages) Yes	16 total (can be scrolling pages) Yes	16 total (can be scrolling pages) Yes	16 total (can be scrolling pages) Yes	16 total (can be scrolling pages) Yes	16 total (can be scrolling pages) Yes	16 total (can be scrolling pages) Yes	16 total (can be scrolling pages) Yes	16 total (can be scrolling pages) Yes	16 total (can be scrolling pages) Yes	16 total (can be scrolling pages) Yes	16 total (can be scrolling pages) Yes	16 total (can be scrolling pages) Yes
3) Transfer/Call Buttons on first Page of Buttons	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3a) Current Model of Phones	DKT-3220-05	DKT-3220-05	DKT-3220-05	DKT-3220-05	DKT-3220-05	DKT-3220-05	DKT-3220-05	DKT-3220-05	DKT-3220-05	DKT-3220-05	DKT-3220-05	DKT-3220-05	DKT-3220-05
4) When phones ring do they ring to a single person? OR:	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
5) Do they ring to a group of people? OR:	Group	Group	Group	Group	Group	Group	Group	Group	Group	Group	Group	Group	Group
6) Auto Attendant Needed	Yes AA	Yes AA	Yes AA	Yes AA	Yes AA	Yes AA	Yes AA	Yes AA	Yes AA	Yes AA	Yes AA	Yes AA	Yes AA
7) Does any department have more calls than they have personnel to answer and that calls need to hold in a que to wait for available person?	Yes Que	Yes Que	Yes Que	Yes Que	Yes Que	Yes Que	Yes Que	Yes Que	Yes Que	Yes Que	Yes Que	Yes Que	Yes Que
8) Other special features are needed:	Conf	Conf	Conf	Conf	Conf	Conf	Conf	Conf	Conf	Conf	Conf	Conf	Conf
9) Paging thru your phone Speaker or overhead Speaker?	Phone Speaker	Phone Speaker	Phone Speaker	Phone Speaker	Phone Speaker	Phone Speaker	Phone Speaker	Phone Speaker	Phone Speaker	Phone Speaker	Phone Speaker	Phone Speaker	Phone Speaker
10) On top of a Hand Phone (regular Phone) Would your department benefit from:													
a) Softphone on a computer	21	0	41	20	2	0	15	0	0	0	0	119	119
b) Mobile Phone application	21	0	41	20	0	0	15	0	0	0	0	117	117
11) Does any department want additional DID numbers on top of existing lines ( totals will be added to Horizontal Row 10 above)	1	0	21	0	5	5	0	0	0	0	0	32	32
12) When additional E911: Each phone ( electronic fax sent from desktop and received in your email)? ( totals will be added to Horizontal Row 11)	1	0	32	1	1	1	0	0	0	0	0	36	36
13) What mount phones) in each department?	0	0	1	0	0	4	0	0	0	0	0	5	5
14) Does your current system control doors to unlock by the phone dialpad or do you have an external speaker to talk to someone outside your building trying to gain access?	Proactor w/ ext. speaker	no	no	no	no	no	no	no	no	no	no	no	no
15) Do you have any phones serving the public? If so do you have any special	no	no	no	no	no	no	no	no	no	no	no	no	no
16) Do you have any phones just for ADA ( American Disabilities Act) height?	no	no	no	no	no	no	no	no	no	no	no	no	no
17) Do you need international calling? If so which departments phones use that feature?	no	no	no	no	no	no	no	no	no	no	no	no	no
18) How many Toll Free ( 800) numbers does each department have?	none	none	none	none	none	none	none	none	none	none	none	none	none
19) Special requirements	Wireless for system / Printing and Engineering each need a program Cost ph /	Wireless for system / Printing and Engineering each need a program Cost ph /	Wireless for system / Printing and Engineering each need a program Cost ph /	Wireless for system / Printing and Engineering each need a program Cost ph /	Wireless for system / Printing and Engineering each need a program Cost ph /	Wireless for system / Printing and Engineering each need a program Cost ph /	Wireless for system / Printing and Engineering each need a program Cost ph /	Wireless for system / Printing and Engineering each need a program Cost ph /	Wireless for system / Printing and Engineering each need a program Cost ph /	Wireless for system / Printing and Engineering each need a program Cost ph /	Wireless for system / Printing and Engineering each need a program Cost ph /	Wireless for system / Printing and Engineering each need a program Cost ph /	Wireless for system / Printing and Engineering each need a program Cost ph /

Notes from Sheets (Phone ICM 1) and Phone ICM 2, the following phones will move once new jail is built

From County Building to New Jail

Adult Prob.  
Family Support  
Prosecutor  
Title IV-D

From Justice Building to New Jail

Marsh  
Building Security  
IT  
Chief Admin  
Circuit 1  
Circuit 2  
Circuit 3  
Circuit 4  
Circuit 5  
Macon Commission  
Clerk Filing Office  
Public Defender  
Sheriff Department  
Sheriff Investigation  
Sheriff records

From Adult Building to County Bldg

Fairgrounds

Notes:  
Add 10  
Some  
Phone  
Operate  
Add On  
Applied to  
total phone  
count

These totals are already added in Horizontal Row 10

These totals are already added in Horizontal Row 11

These totals are already added in Horizontal Row 12